

## Flood aid in Hagen

**Dear fellow citizens,**

The damages caused by floods on 13th and 14th July 2021 in Hagen is still visible in many places.

If you are one of victims and suffering hardship due to floods, we offer you further help and support even at short notice:

- Applications  
We will be happy to help you with the application for reconstruction aid from the state.
- Reconstruction aid: Partial coverage of the reported damage sum  
As the owner of a residential property, have you applied to the state for reconstruction aid for your property? The state reimburses up to 80 percent of the damage caused. We could cover the remaining share of up to 20 percent of the reported damage sum from the available donations.
- Advance payments on benefits from insurance companies  
Are you still waiting for a decision / payment from your insurance company from your insurance against natural hazards and urgently need financial bridging? We can advance these from donations.
- Social emergencies  
Have you suffered major damage from floods that is not covered by the emergency aid, insurance benefits or reconstruction aid of the state? In particularly serious individual cases, we can offer help from the available donations.

**We are happy to advise and assist you!**

The joint advisory centres of the city of Hagen and the welfare organisations are available to you at two locations:

- Grabenstrasse 13, Hagen-Mitte: Appointments through phone 02331/3403990, Email contact: hochwasserhilfe@stadt-hagen.de, Opening hours: Monday to Thursday from 8:00 to 16:00 hours, Friday from 8:00 to 13:00 hours
- Gruenrockstrasse 18-20, Hagen-Hohenlimburg: Appointments through phone 02331/207-5522, Email contact: hochwasserhilfe@stadt-hagen.de, Opening hours: Monday to Thursday from 8:00 to 16:00 hours, Friday from 8:00 to 13:00 hours

Feel free to contact us! Together with the welfare associations, we will support you in this difficult situation.

Your City of Hagen