

# PRESSEINFORMATION

## ***Conveniently make your appointment at the Foreigners' Registration Office online***

**September 14th, 2021** – Anyone who would like to book an appointment at the Foreigners' Registration Office, can make it online from now on. You can reserve a date for your appointment directly under <https://terminvergabe.hagen.de> , alternatively people who are interested can use the homepage of the City of Hagen for their appointment booking [www.hagen.de](http://www.hagen.de) under the heading „Politik & Verwaltung“, „Online-Services“, „Online-Dienste“ ,and finally choosing the point „Terminvergabe online“ .

Visitors to the website may select the competent authority subsequent to a particular case. Among the free appointment proposals, you can choose the desired time, submit the application and the appointment is reserved. You have to confirm the booking by clicking a link in an e-mail you receive after the reservation.

Appointments can be booked up to 3 weeks in advance, the City gives access to new dates always on Mondays. If there are no free dates available, it means they are already given away. This offer can be used unconditionally with mobile devices like smartphones and tablets as well, there is , however, no possibility to make an appointment by phone or e-mail. The appointments are available during the already known office hours: always on Mondays and Thursdays from 2.30pm to 5.00pm and also on Wednesdays and Fridays from 8.30am to 12.00am. At that time you can call our



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hotline under the number 02331/207-6000 to discuss legal issues concerning foreigners.

With this changeover, the city authorities respond to the , due to corona pandemic, modified way of communication with the administration and as associated with it a great number of incoming emails concerning the required appointments. The Department of Public Order and Security together with the Department of Information Technology have coordinated and implemented the technical and organizational requirements very quickly. The possibility to reserve appointments online makes life more comfortable for both the citizens of Hagen and the personnel in administration.



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